



LIMITED PRODUCT WARRANTY AGREEMENT

Everlast Auto Parts USA LLC

1. WARRANTY PERIOD

Everlast Auto Parts USA LLC ("Everlast") warrants its products against defects in materials and workmanship under normal use and service. The warranty period is one (1) year from the date of installation or eighteen (18) months from the date of purchase, whichever occurs first. Proof of purchase and the installation date may be required to determine warranty eligibility.

2. PRODUCT IDENTIFICATION AND TRACEABILITY

Each Everlast product is permanently engraved with a unique serial number. The engraved serial number corresponds to the barcode/serial number shown on the product label and is used for product identification, traceability, and warranty verification.

The engraved serial number must remain visible, legible, and unaltered. Products with a missing, removed, altered, damaged, or illegible serial number may not be eligible for warranty consideration.

3. WARRANTY CLAIM REQUIREMENTS

For every warranty claim, the customer must provide the following information and documentation:

- Complete Product Photo – A clear photo showing the entire defective product.
- Defect Detail Photos – Clear close-up photos showing the specific defect or failure.
- Engraved Serial Number Photo – A clear photo showing the unique serial number engraved on the product.
- Date of Installation – The date the product was installed.
- Date of Return / Failure Report – The date the defective product was returned or the warranty claim was reported.
- Proof of Purchase – Invoice, receipt, or other documentation showing the original purchase date, if requested by Everlast.

Everlast reserves the right to request additional photographs, information, documentation, or return of the defective product when reasonably necessary to evaluate a warranty claim.

4. WARRANTY COVERAGE

This limited warranty applies only to defects in materials or workmanship attributable to the manufacturing of the product. If Everlast determines that a product has a qualifying manufacturing defect within the applicable warranty period, Everlast may, at its discretion, replace the defective product, provide a replacement part, or issue an appropriate product credit.

5. EXPENSES NOT COVERED

Everlast's warranty is a product/manufacturer warranty only. Unless otherwise agreed to in writing by Everlast, the warranty does not cover labor or any other incidental, indirect, special, or consequential expenses, including but not limited to:

- Installation or removal labor; diagnostic or inspection charges;
- Towing, vehicle downtime, loss of use, lost revenue, lost profits, or business interruption;
- Freight, transportation, expedited shipping, rental vehicle, or substitute equipment expenses;
- Damage to other parts, components, vehicles, or property; or
- Any other costs associated with removing, diagnosing, repairing, reinstalling, or replacing the product.

Everlast's warranty responsibility is limited solely to the eligible defective product itself.

6. WARRANTY EXCLUSIONS

This warranty does not apply to failures or damage resulting from improper installation; incorrect application or use; misuse, abuse, neglect, or accident; improper maintenance; unauthorized modification, alteration, or repair; external impact or physical damage; contamination or improper fluids; operation outside the product's intended application; normal wear and tear; transportation, handling, or storage damage after delivery; or any condition determined not to be caused by a manufacturing defect.



7. CLAIM REVIEW AND APPROVAL

Submission of a warranty claim does not automatically constitute approval. All warranty claims are subject to inspection, verification, and approval by Everlast. Incomplete claims or claims without sufficient supporting documentation may be delayed or denied.

8. RETURN OF DEFECTIVE PRODUCT

Everlast may require the defective product to be returned for inspection before final warranty approval. Customers must not dispose of a claimed defective product until Everlast has completed the warranty review or has provided written authorization to dispose of it. If a return is required, Everlast will provide applicable return instructions.

9. LIMITATION OF WARRANTY

This warranty represents Everlast's limited product warranty and applies only to qualifying manufacturing defects. To the extent permitted by applicable law, Everlast shall not be responsible for indirect, incidental, special, or consequential damages arising from the use, failure, removal, installation, or replacement of any product.

10. CUSTOMER ACKNOWLEDGMENT

By signing below, the customer acknowledges that it has reviewed and agrees to comply with the warranty terms, documentation requirements, claim procedures, exclusions, and limitations stated in this Limited Product Warranty Agreement.

Customer / Company Name:

Everlast Auto Parts USA LLC

Authorized Representative:

Everlast Authorized Representative:

Signature:

Signature:

Date:

Date: